
7th July 2026 Newsletter

From The Crane General Practice <TheCraneGeneralPractice@automedsystems-syd.com.au>

Date Tue 07/07/2026 16:20

To Practice Manager <pm@thecranegp.com.au>



***"Price is what you pay. Value is what you get."
- Warren Buffett***

Investing in Sustainable General Practice

From **13th July**, our consultation fees will be updated to help keep pace with the rising costs of running a modern medical practice.

The Crane General Practice will continue to operate as a **fully private billing practice**. Like many small businesses, we continue to face increasing costs for staff wages, rent, utilities, medical equipment, digital systems, insurance and accreditation. Without periodic fee adjustments, it becomes increasingly difficult to provide the level of care our community deserves.

Many patients understandably notice that their **out-of-pocket (gap) payment** has increased over time. This is largely because **Medicare rebates have not kept pace with inflation or the true cost of providing comprehensive General Practice care**, meaning patients are paying a greater proportion of the consultation fee than they did in the past.

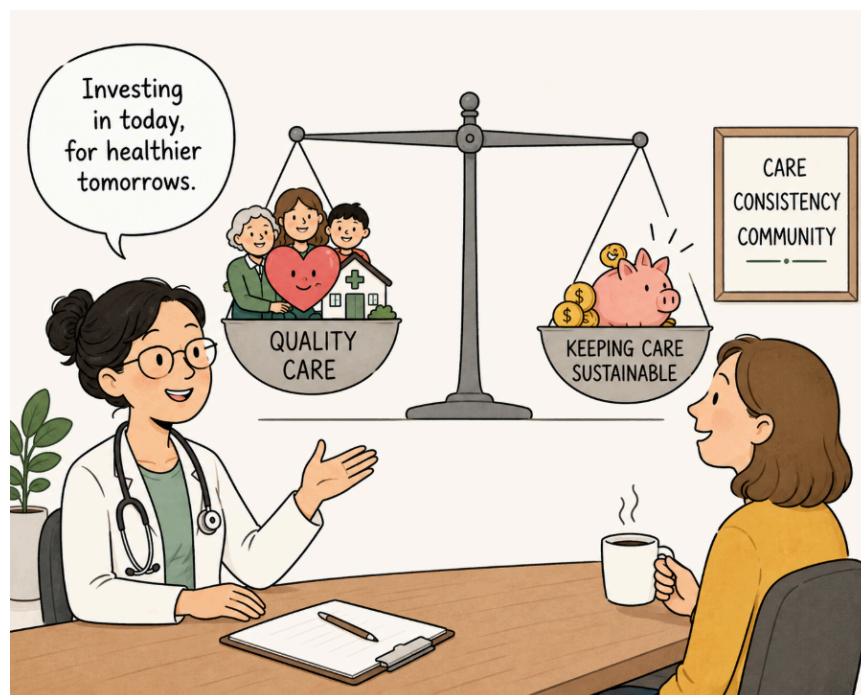
Our commitment remains unchanged: to provide high-quality, relationship-based General Practice that reflects our values of **CARE, CONSISTENCY and COMMUNITY**.

From 13th July:

- Standard GP consultation (15 minutes): \$120.
- For all weekend appointments, a **\$20 surcharge applies** to cover our higher operating costs.
- Nurse consultation (15 minutes): \$25; Nurse consultation (30 minutes): \$50
- Influenza and COVID vaccinations will attract a \$25 nurse consultation fee, in addition to vaccine fee (if any) between 13th July 2026 31st December 2026.

- Online repeat scripts/referral requests: \$40 (non-urgent, in 5 business days), \$50 (urgent, in 1 business day)
- Appointment cancellations require a minimum of **4 hours notice**. If you fail to attend, fail to cancel within 4 hours, or arrive late for your appointment, you will incur the **full up-front fees** for the consultation.
- Request for Medical Certificates **after** a consultation: If you require a medical certificate, please let your GP know during your consultation whenever possible. Requests made after your appointment must be submitted via our online repeat referral request and will attract a fee as they require additional GP time outside your consultation.

As part of this fee review, we will also **no longer offer a concession discount of \$10 for Pensioner Concession Card and Health Care Card holders**. This was not a decision we made lightly. Unfortunately, the increasing costs of providing high-quality care mean we are no longer able to sustain discounted fees while maintaining the level of service our patients expect.



Ways to reduce your out-of-pocket costs

There are several ways you can reduce your healthcare costs while continuing to receive high-quality care:

- **[Register for MyMedicare with The Crane GP.](#)**
This helps patients with chronic or complex health conditions access higher Medicare rebates for eligible longer phone and video consultations, and supports ongoing access to Medicare rebates for **Chronic Condition Management Plans, Reviews** and **Mental Health Treatment Plans**, where Medicare eligibility requirements are met.
- **[Register for the Medicare Safety Net.](#)**
Once you reach the annual threshold, Medicare increases the rebate you receive. Families

and couples should register together so eligible costs accumulate faster.

- **[Register for My Health Record.](#)**

An active My Health Record helps your GP identify whether you may be eligible for Medicare-funded services such as **Chronic Condition Management Plans** and **Health Assessments**, which often attract higher Medicare rebates than a standard consultation where clinically appropriate. You remain in control of your My Health Record and can choose which health information is uploaded. Please discuss this with your regular GP if you have any questions.

- **Request eligible repeat [prescriptions](#) and [referrals](#) online** through our website

Avoid an appointment when clinically appropriate.

- **Bring your EFTPOS/debit card** to face-to-face appointments

Medicare rebate can be deposited back into your bank account immediately via EasyClaim if you have a physical EFTPOS/debit card.

- **Use our free clinic app ([Apple/Android](#))**

Easily manage your appointments and reduce the risk of missed appointment fees.

For more information about our fees, MyMedicare and other frequently asked questions, please visit our website or speak with our Reception Team.

For residents of Redmond Park, an information letter will be delivered to your letterbox by the end of this week.

Thank you for your continued trust and support. Your support allows us to continue providing sustainable, high-quality General Practice for our community, now and into the future.

[Updated Fee Schedule](#)

[Download our free clinic app \(Apple\)](#)

[Download our free clinic app \(Android\)](#)

[Register for MyMedicare](#)

[Register for the Medicare Safety Net](#)

[Register for My Health Record](#)