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## **TCGP Information sheet - Patients**

# **Building works next door**

#### **Dear Patients**,

Construction has commenced next door and is expected to continue for approximately 18 months. During this time, access, parking and noise levels around the clinic may occasionally be affected.

## What to Expect

Reduced parking availability; Construction noise and vibration during the day; Occasional dust in the vicinity

# What We Are Doing

Working with Yarra City Council regarding parking impacts; Regular meetings with developers/builders to reduce noise, vibration and dust; Ongoing safety and comfort monitoring for patients and staff

#### **How We Will Update You**

Email: Weekly newsletter (subscribe via our website)

SMS: Urgent updates only

In-clinic notices: Reception and waiting room

# **Planning Your Visit**

Appointments: Allow extra travel time and plan to arrive early. Telehealth may be suitable if no physical examination is needed.

#### **Public Transport**

<b>Tram 86</b> (stops 22 & 23)	Bus 546 (Grant St stop)	Clifton Hill Station (Hurstbridge & Mernda lines), 900m

#### **Parking**

Accessible bay: located in front of the bike shop Queens Parade service roads — 2hr, 4hr & all-day bays (5–10 min walk) Smith St & Hodgkinson St — 4hr/2hr bays (5–10 min walk) McKean St & Delbridge St — all-day bays (10–15 min walk)

### **Bike Parking**

Hoops outside the clinic and near the Primary School

#### **Self-Care During Construction**

Bring noise-cancelling headphones; Wear a face mask if dust is present; Bring inhalers or medications needed Subscribe to our weekly email for updates

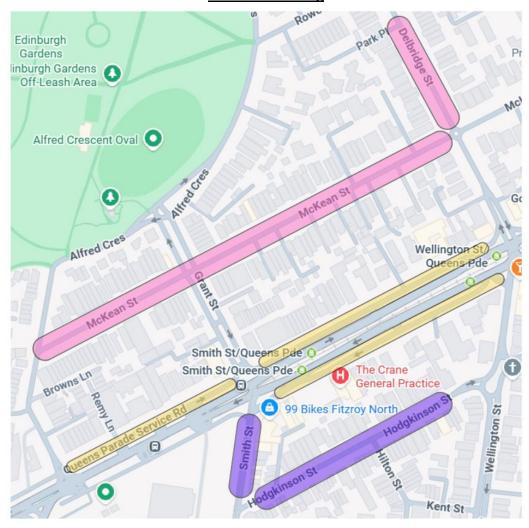
#### **If You Have Concerns**

Please complete our <u>online form</u> (photos welcome) if your visit is affected by the construction. We may not always see issues occurring outside while we are consulting, so your feedback is appreciated.

We understand this period may be disruptive and are doing everything we can to support our patients and team. We thank you for your patience.

# **Appendix**

## **Alternate Parking**



- McKean St & Delbridge St (10-15 minutes' walk) All day parking
- Both sides of Queens Pde Service Rd (5-10 minutes' walk) Mix of 2P, 4P & All day parking
- Smith St & Hodgkinson St (5-10 minutes' walk) 2P & 4P parking

# **Public Transport**

