

Infectious in person appointment

Instructions:

- Getting here - We strongly advise that if you have a car, please drive here for your appointment. This means that you can isolate in your car while waiting for your appointment, without putting others at risk of contracting your illness. **Please DO NOT drive into our narrow driveway or park at the driveway entry which is a 24-hour thoroughfare.**
- What to bring – **face mask**, your mobile phone, a form of identification (e.g. Medicare card, driver's licence, passport or student ID)
- When you arrive – Please call reception at 03 9088 3258. If you are a parent bringing your child in, please ensure reception has your correct mobile number. You will be seen at our Precaution room at the back of clinic. You will enter via the roller door at the side of clinic. **Please DO NOT enter via the front door.** The front door is for patients who do not pose an infection risk.
- How do I pay – If you have provided your credit card details, the payment will be debited from your card. Otherwise, you will receive an SMS with a secure link to pay for your consult. You should receive your Medicare rebate in your nominated bank account within 48 hours of payment.
- If you have any questions, please do not hesitate to ring us on 03 9088 3258.

Please refer to the following flow chart:

